

Committed to our Community

Impact Report | 2018 - 2019



For 25 years, Frisco Family Services has helped members of our Frisco and Frisco ISD communities who are facing hunger, homelessness and other urgent needs improve their quality of life and achieve self-sufficiency.



Our Core Values:

Integrity: We employ the highest ethical standards, delivering on our mission, with honesty and fairness in every action.

Forward Thinking: We operate with a sense of possibility, perseverance and responsibility, meeting the needs of our communities today, while proactively anticipating and planning the needs of tomorrow.

Excellence: We commit to excellence in all we do.

Servant Leadership: We lead by passionately serving the needs of members of our communities in a compassionate and respectful way.

Diversity: We embrace diversity as fundamental to our culture.

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Photo taken by: *J. Ridout* PORTRAITS

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Resale Store Driver

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Volunteer Services Manager

Letter from the Executive Director

COMMITMENT leads to action. Just 25 years ago, a small group of concerned, caring and committed individuals recognized that there was no place for those in need or in crisis in our community to get help to address very basic needs. Frisco Family Services (FFS) exists today because this committed group of caring individuals made a decision to take action. Little did they know, that their care, concern and commitment would be contagious and impact lives by the thousands for years to come.



As a community, your **COMMITMENT** over the years has made it possible for FFS to serve our neighbors in need in meaningful ways that demonstrate care and support while helping families maintain their dignity as they navigate through difficult situations. In 1994, as a core service, we began distributing gently used clothing to our neighbors in crisis. Today, as a result of your generosity and support, we not only make available, clothing, furniture and other items to families at no cost, but provide a continuum of programs and services to meet the needs of families in our community.

As a result of your **COMMITMENT**, we expanded our Summer Lunch Program to five sites, increasing our ability to get food in the hands of more children who are typically eligible for free and reduced lunch when school is in. You made it possible for us to provide more than 22,000 meals this summer.

Your **COMMITMENT** has been instrumental in helping us expand our support to seniors in our community. Adding programming that provides socialization, recreational activity and other supports, helps to combat the isolation that older adults feel as they age. You are helping seniors in our community thrive!

As a result of the support of generous friends like you, we have been able to support families in our community for 25 years! We still have much work to do. I am super excited to share that in an effort to build the capacity necessary to meet the needs of our growing community, this fall we will break ground on a new Client Services Building. I invite you to learn more by visiting our website.

Over these amazing 25 years, your **COMMITMENT** has never wavered. You have stood with us as a true community partner. You have volunteered with us, provided generous financial gifts, made in-kind donations to support our mission and shopped at Frisco Resale. You have truly been the wind beneath our wings and I thank you for that.

A handwritten signature in black ink that reads "Nicole S. Bursey". The signature is fluid and cursive.

Nicole S. Bursey, MSW

There's no abiding success without commitment.

– Tony Robbins

Committed to **PREVENTING HUNGER** in our Community

Frisco Family Services Food Pantry is client choice, where clients shop in a grocery store-like setting for the food they know their families will eat, enabling them to avoid hunger while using their limited financial resources for other essential needs. To ensure seniors, those with health issues and other homebound clients have access to the same nutritious food in our food pantry, a mobile food pantry delivers groceries directly to clients. In addition to nutritious food – including meat, dairy, and fresh produce – hygiene and household products are also available.



This past year, YOUR support provided **541,525 meals** to our neighbors in crisis through Frisco's only community Food Pantry.

Summer Lunch Program - provides lunch daily and weekend meals throughout the summer to local children typically eligible for free and reduced lunch during the school year, and operates from five sites. Children also enjoy participating in recreational activities and meeting new friends.



Thanksgiving Meal Program - provides individuals and families with a turkey and everything needed to prepare breakfast and a traditional Thanksgiving meal in the comfort of their own home. Families also receive a game or movie they can enjoy together.



Committed to helping families in crisis, like Laura's

I'm a single mom to the brightest and most brilliant 6-year-old daughter. I love music and get pleasure from working at her school teaching piano lessons. This past year, I discovered I had lupus. Learning my limits, and adjusting to a new normal, has not been easy. In the beginning, not being able to work as much, combined with many doctor appointments and purchasing of expensive medications, financially crippled us.

Asking for help was not easy. We have never been a lavish family, but we've never had to go without a whole lot either. We go on a mission trip every year and are used to being the ones helping others. It took everything I had not to let my daughter see that I was stressed, or that there was not very much food in the fridge. School was starting back up, and I knew that unlike every other year, I couldn't provide my daughter with the supplies she needed. Thankfully a resource like Frisco Family Services exists to help my family, and others like us, get through such hard times.

Frisco Family Services helped us adjust to our new normal. They provided us with groceries and help paying rent and utilities, while programs like the Back2School Fun Fair provided my daughter with all the school supplies she needed, new shoes and clothes, and more. She was over the moon just to have a new backpack, and that was one more thing I could check off my list. We're on our way to getting back on our feet, and looking forward to getting back to helping others.

"Frisco Family Services helped me put the train back on the tracks."

- Frisco Family Services' Client

Committed to creating **OPPORTUNITY** & providing **STABILITY** in our Community

Emergency Financial Assistance helps families stay in their homes, keep utilities connected, purchase prescription medication, offset childcare expenses, and provide for other critical needs. Payments are made to utility providers, landlords and other entities on behalf of clients.

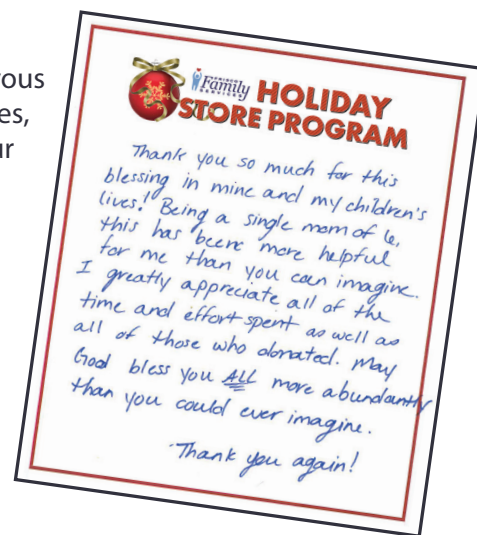
CHAMPS (CHALLENGING ADULT MINDS FOR PERSONAL SUCCESS) workshops are facilitated by local businesses and professional volunteers in the community who provide each client with the education, tools, training, skills and support necessary to regain self-sufficiency.

Intensive Self-Sufficiency Program (ISSP) provides critical support to clients who have limited education and employment experience. Through one-on-one intensive case management, an individualized plan of action is developed that allows the client to remove barriers and obtain their financial independence once again.



Back2School Fun Fair - provides a new backpack filled with grade-appropriate school supplies, new clothing and shoes, hygiene items, haircuts, vision screenings, eyeglasses, and helpful community resources, to eligible parents and students, grades K-12, ensuring they are ready for a new school year.

Holiday Store Program - ensures individuals and families can have a joyous holiday season during their time of crisis. Generous donors provide toys, shoes, gift cards, new clothes and household items for eligible clients to select at our "no-cost" holiday store.



Silver Bells Holiday Social & Celebration - brings seniors together for a fun breakfast where they play games, socialize, and receive gifts that can be used throughout the year, all generously provided by our community.



Because YOU cared, this past year Frisco Family Services assisted **3,785 individuals** right here in our local community.

25 years of PREVENTING HUNGER, CREATING OPPORTUNITY, and PROVIDING STABILITY is only made possible because of...

YOUR Commitment to demonstrating GENEROSITY in our Community

Frisco Resale - Frisco's only upscale resale store sells new and gently used furniture, household goods, clothing, shoes, accessories, books and toys at excellent prices. Proceeds are used to help fund the programs and services we provide. Resale vouchers are also provided to qualified Frisco Family Services' clients to shop in the store at no cost.




Where your generous **donations** and **shopping**, support families in crisis, living in our Frisco and Frisco ISD community.

Volunteers generously gave over 46,000 hours of their time to fulfill vital roles for the agency this past fiscal year. On behalf of the Board of Directors, staff and clients, we say **THANK YOU!** We simply could not do it without you.




Gala 2020 - ONE: March 28

The annual Gala - ONE is held each spring and is a fun and purposeful event where friends, neighbors and business leaders come together as ONE Community, for ONE Purpose, making ONE Big Impact. Thank you to Texas Health Presbyterian Hospital Plano for being our 2019 Title Sponsor.



2020 Mayor's Golf Classic: June 15

Local community leaders and Frisco Family Services' supporters enjoy a great day of golf, food, prizes and fun, at Stonebriar Country Club, while supporting Frisco Family Services' mission to help those in crisis.



Learn how you can support your community by being part of our upcoming annual gala at FriscoFamilyServices.org/Gala, or golf tournament at FriscoFamilyServices.org/Golf.

Financials: 2018 - 2019 Statement of Activities and Changes in Net Assets

Revenues and Support

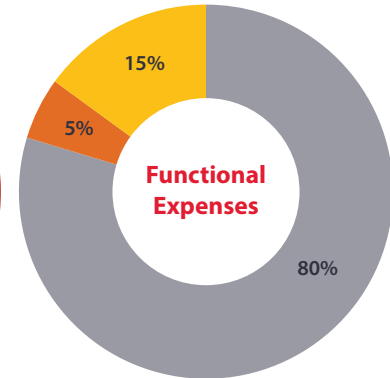
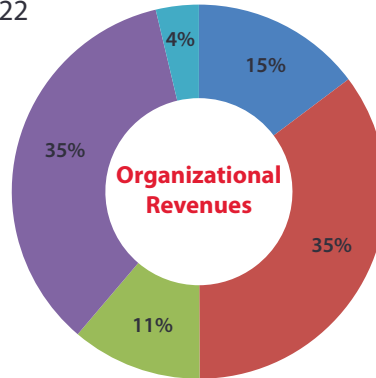
Contributions, Grants and Other Support	\$621,209
Donated Goods and Services	\$1,483,416
Special Events and Fundraising	\$475,119
Resale Store Sales	\$1,478,058
Government	\$156,420
Total Unrestricted Revenues and Support	\$4,214,222

Resale Store Expenses

Direct Costs	\$863,004
Cost of Goods Sold	\$739,423
Total Resale Store Expenses	\$1,602,427
Increase in Unrestricted Net Assets	\$9,507
Increase in Restricted Assets	\$180,387
Change in Net Assets	\$189,894
Net Assets at Beginning of the Year	\$6,148,797
Net Assets at End of the Year	\$6,338,691

Functional Expenses

Program Services	\$2,760,769
Supporting Services	\$185,792
Fundraising	\$518,731
Total Functional Expenses	\$3,465,292



Thank you to the individuals who gave \$500 or more in the 2018 - 2019 Fiscal Year (July 2018 - June 2019)

Mr. Richard Abernathy, Mr. & Mrs. Albert Adams, Mr. William Adams, Mr. Niyi Adedeji, Mr. Bob Anders, Mr. & Mrs. Michael Arledge, Ms. Amy Arnold, Mr. & Mrs. Richard Babbe, Mr. & Mrs. Michael Bailey, Mr. & Mrs. Timothy Bannecker, Mr. & Mrs. Tony Batelle, Ms. Kathleen Bazan, Mr. & Mrs. Richard Beaver, Ms. Catherine Behan, Mr. & Mrs. Paul Bell, Mr. & Mrs. Matt Bischof, Mr. & Mrs. Michael Blackburn, Mr. & Mrs. Anthony Blasquez, Mr. & Mrs. Kenneth Botta, Mr. & Mrs. Wayman Bowdon, Mr. & Mrs. James Bowen, Ms. Debby Bowman, Mr. & Mrs. Scott Boxer, Ms. Michelle Brekken, Ms. Michelle Brennan Hall, Dr. & Mrs. C. R. 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A complete list of individuals and organizations that gave \$100 or more in the 2018 - 2019 fiscal year can be found online at FriscoFamilyServices.org.

Thank you to our Gala 2019 - ONE Sponsors: Baker Tilly, Baylor Scott & White Medical Center Frisco, Brennan Wealth Advisors, City of Frisco, Clark Hill Strasburger, CORE Construction, David & Molly Bullington, Essilor of America, Inc., GEICO Local Office, HALL Group, Jack & Carol Wilson, Karya Siddhi Hanuman Temple (KSHT), KPMG LLP, North American Life Plans, North Dallas Bank & Trust Co., PBITPro, Raising Cane's, Rent-A-Center, Richardson Mechanical, Sam Roach Business Center, Sewell Automotive Companies, Texakoma, Texas Bank, Texas Bank & Trust, Texas Health Presbyterian Hospital Plano, The Mullen Family, Town & Country Roofing, TXU Energy, Validus Technology Group

Thank you to our 2019 Mayor's Golf Classic Sponsors: Baylor Scott & White Medical Center Frisco, BB&T Bank, Blue Star Land, CobbFendley, CORE Construction, Essilor of America, Inc., First Bank, First United Bank, Frisco Fresh Market, Garver, Half Associates, Inc., HALL Group, Jaguar Land Rover Frisco, Liberty Glass & Mirror, LLC, Mario Sinacola Companies, North Dallas Bank & Trust, Omni Hotel, Oncor, Pain Management of North Dallas, Parkhill, Smith & Cooper, PlainsCapital Bank, RBFUCU, Redfin, Rent-A-Center, RPM XConstruction, Inc., State Representative Justin Holland, Steward Energy, Texas Bank & Trust, Texas Republic Bank, Town & Country Roofing, UPS, Validus Technology Group

Frisco Family Services also relies on financial support from individuals and corporations to continue changing the lives of those we serve. Thanks to generous donors that support Frisco Family Services, we are able to continue to meet the needs of our growing community.

Frisco Family Services
P.O. Box 1387
Frisco, Texas 75034

Committed to Building a Stronger Community... **TRANSFORMING LIVES!**

For 25 years, your support has been a constant demonstration of your Commitment to our Community. Over those years, our population has grown and become more diverse. To continue meeting the needs of our ever-changing communities, Frisco Family Services is becoming one campus. Our growth and expansion, that will enable us to better serve local families in crisis, is only made possible through what remains unchanged - **Commitment to our Community!**

BREAKING GROUND - FALL 2019 9125 Dogwood St, Frisco (Northwest Corner of Main & Dogwood Street)



One Campus Helping in Many Ways

Our Capital Campaign to build a new Client Services Building, next to our Food Pantry and Resale Store, is now a reality. Becoming one campus means increased capacity that will strengthen our ability to grow and continuously improve our level of programs and services.

Be part of creating capacity to build a better, and stronger community today at
[FriscoFamilyServices.org/CapitalCampaign](https://www.FriscoFamilyServices.org/CapitalCampaign)