

# Frisco Resale Donation Policy

We accept and sell new and gently used donations at Frisco Resale. All clothing donations must be in a bag or on a hanger. Donations of home goods must be in a box. We cannot pickup furniture determined to be unsafe or unsellable. **All proceeds go to support Frisco Family Services' programs and services for qualified families and individuals living in our Frisco and Frisco ISD communities.**

**PICKUP POLICIES:** We are happy to schedule truck pickups for large furniture pieces with no scratches, scrapes, tears, stains, pet hair, painted over pieces, and from smoke-free homes. We cannot schedule same-day pickups. For the safety of our staff, all items for pickup must be located on the ground floor or have elevator access. Smaller items can be dropped off at our donation line, behind Frisco Resale, during donation hours.

**TO SCHEDULE A FURNITURE PICKUP:** Please send donation description with photo(s) of the item(s) to [admin@friscoresale.org](mailto:admin@friscoresale.org). Include your name, phone number and date range you would like to schedule. A staff member will respond to your email to let you know if we can accommodate your donation, as well as confirm any additional details.

**ELECTRONICS:** We only accept working lamps, TVs (*max 3 yrs. old*), and new electronics in original packaging. **Frisco residents can dispose of electronics at the Environmental Collection Center — 6616 Walnut St., Frisco, TX 750033 / ph. 972-292-5900.**

**WE CANNOT ACCEPT:** *(please do not leave unaccepted items and/or trash at Frisco Resale.*

- Appliances
- Aquariums
- Basketball Goals
- Bed Pillows (*unless new*)
- Books & Magazines
- Building or Construction Materials (*e.g., bricks, cabinetry, flooring/carpeting, counter- tops, vanities, doors, lumber, light/ceiling fixtures, toilets, sinks, bathtubs, hot tubs*)
- Bunk Beds
- Car Seats
- Carpeting (*and padding*)
- China Hutch
- Copiers & Printers
- Cribs w/drop sides
- Dehumidifiers & Humidifiers
- Exercise Equipment
- Futons
- Game Tables
- Hospital Beds & Medical Equipment
- Mattresses or box springs (*including crib mattresses*)
- Metal desks
- Office cubicles
- Outdoor Grills (*in poor condition*)
- Paints/Chemicals & Toxins
- Pianos & Organs
- Particle Board Furniture
- Plumbing Supplies
- Pool Equipment
- Recalls (*or Items with missing parts*)
- Riding Mowers (*unless new*)
- Swing Sets (*including scrap metal and trampolines*)
- Tires/Rims
- TVs (*over 3 years old*)
- TV Armoires (*or large entertainment media centers*)
- Underwear (*unless new*)
- Unframed Mirrors
- Vacuums
- VHS Tapes
- Water Beds & Frames
- Water Heaters
- Weapons

## FRISCO RESALE

9125 Dogwood St.  
Frisco, TX 75033

Ph. 972-712-7833

## DONATION HOURS

Monday-Saturday  
10AM-4PM