

Frisco Resale Donation Policy

We accept and sell new and gently used donations at Frisco Resale. All proceeds go to support Frisco Family Services' programs and services for qualified families and individuals living in our Frisco and Frisco ISD communities.

PICKUP POLICIES: We are happy to schedule truck pickups for large furniture pieces in clean, new and gently used condition – no scratches, scrapes, tears, stains, pet hair, painted over pieces, and from smoke-free homes. Because of a high volume of requests and limited resources, ***we cannot schedule same-day pickups.*** For the safety of our staff, all items for pickup must be located on the ground floor or have elevator access. Smaller items can be dropped off at our donation line, behind Frisco Resale, during donation hours.

TO SCHEDULE A FURNITURE PICKUP: Please send donation description with photo(s) of the item(s) to admin@friscoresale.org. Also include your name, phone number and date range you would like to schedule. A staff member will respond to your email to let you know if we can accept your donation, and confirm the date for pick-up. All donations must be in clean, new and gently used condition.

We cannot pickup furniture we determine to be unsafe or unsellable. Please review our list of unaccepted items below.

UNACCEPTED ITEMS for donation line drop-off:

All clothing donations must be in a bag or on a hanger and home goods donations must be in a box.

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| -Items with missing parts | -Copiers or printers | -Riding lawnmowers |
| -Recalled items | -Cribs with drop-down sides | -Tires/Wheels |
| -Appliances | -Dehumidifiers/humidifiers | -TVs more than 3 years old |
| -Aquariums | -Exercise equipment | -TV armoires or large entertainment/media centers |
| -Basketball goals | -Futons | -Underwear (unless new) |
| -Bed pillows (unless new) | -Game tables | -Unframed mirrors |
| -Books | -Hospital beds or equipment | -Vacuums |
| -Building or construction materials: bricks, cabinetry, flooring/carpeting, counter-tops, vanities, doors, lumber, light/ceiling fixtures, toilets, sinks, bathtubs, hot tubs | -Magazines | -VHS tapes |
| -Bunk beds | -Mattresses or box springs (includes crib mattresses) | -Water beds and frames |
| -Car seats | -Metal desks | -Water heaters |
| -Carpeting and padding | -Office cubicles | -Weapons |
| -China hutch | -Outdoor grills in poor condition | -Plumbing supplies |
| | -Paints/chemicals/toxic items | -Pool equipment |
| | -Pianos or organs | -Swing sets/scrap metal/trampolines |
| | -Particle board furniture | |

Electronics: We only accept working lamps, TVs (max 3 yrs. old), and new electronics in original packaging. Frisco residents can dispose of their electronics at the following location on Wednesdays and Saturdays:

Environmental Collection Center - 6616 Walnut Street, Frisco, TX 75003 / phone 972-292-5900

Unaccepted items and/or trash may not be left at Frisco Resale.

Frisco Resale
9125 Dogwood Street
Frisco, TX 75033
972-712-7833

DONATION HOURS

**Wednesday, Thursday, Friday,
Saturday**

10 a.m. – 4:00 p.m.

*For your convenience, our
self-serve donation hours are
Monday and Tuesday*

10 a.m. - 4 p.m.